

Grant Ficklin

Web Developer | WordPress, PHP & Web Operations

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PROFILE

Web developer and operations professional with 4+ years of progressive experience building, migrating, and supporting 50+ client websites. Promoted from intern to developer to operations manager while remaining hands-on with development, troubleshooting, project delivery, and team support.

TECHNICAL SKILLS

Development: WordPress, PHP, JavaScript, jQuery, HTML5, CSS, SQL

Platforms & Tools: WooCommerce, custom plugins, Git, Linux, AWS, DNS and web hosting

Delivery: Responsive/mobile-first design, cross-browser testing, QA, technical SEO, Agile/Scrum, sprint planning, backlog management

EXPERIENCE

Juvo Web, Stillwater, OK

Web Operations Manager

Jan 2023 – Feb 2026

- Promoted twice—from intern to developer to operations manager—based on technical growth, consistent performance, and leadership.
- Managed 5+ concurrent client projects while providing code review, production troubleshooting, maintenance, and ongoing development support.
- Trained and mentored a three-person team while contributing to daily operations, business planning, and process improvement.

Web Developer

Jan 2022 – Jan 2023

- Built and maintained 50+ responsive client websites using WordPress, HTML, CSS, JavaScript, jQuery, PHP, and SQL.
- Migrated 10+ legacy websites to WordPress, improving content management and reducing client-reported maintenance issues.
- Developed custom WordPress plugins, including WooCommerce features and a back-end parking-reservation system.

Web Development Intern

Aug 2021 – Jan 2022

- Supported WordPress customization, front- and back-end development, debugging, QA testing, and launch preparation on live client projects.

Oklahoma State University, Stillwater, OK

IT Help Desk Representative

2019 – Aug 2021

- Resolved end-user software, hardware, network-connectivity, installation, and account-access issues; documented tickets and supported Active Directory password resets and access troubleshooting.

EDUCATION & CERTIFICATION

B.S., Management Information Systems | Oklahoma State University | 2021

CompTIA A+ | Active