

Grant Ficklin

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EDUCATION

Oklahoma State University (OSU)

Stillwater, OK

Management Information Systems (MIS)

AUG 2017 - DEC 2021

EXPERIENCE

Juvo Web

Stillwater, OK

Operations Manager

JAN 2023 - PRESENT

- Oversaw the development and migration of multiple websites while managing daily operations.
- Led the creation of 50+ websites using HTML, CSS, JavaScript, and PHP, and spearheaded the migration of 10+ sites to WordPress.
- Actively participated in management meetings, contributing to key business decisions and shaping company strategy to drive growth and operational efficiency.
- Mentored and managed a team, providing guidance, training, and performance feedback. Fostered a collaborative and innovative work environment, encouraging professional growth and skill development among team members.

Web Developer

JAN 2022 - JAN 2023

- Took the initiative to self-learn PHP to design and develop a custom WordPress plugin, enhancing site functionality and user experience. This self-driven project demonstrated a commitment to continuous learning and innovation, contributing to the company's ability to deliver tailored solutions to clients.
- Leveraged strong problem-solving abilities to troubleshoot and resolve technical issues efficiently. Took initiative in suggesting and implementing improvements to streamline development processes and enhance website performance.

Web Development Intern

AUG 2021 - DEC 2021

- Quickly mastered new web development tools and technologies, including WordPress, JavaScript, & PHP, demonstrating adaptability and a strong capacity for learning in a fast-paced environment.
- Applied newly acquired skills to contribute to the development and maintenance of client web pages, ensuring that all work met high-quality standards and project deadlines.

OSU IT Help Desk

Stillwater, OK

Helpdesk Representative

2019 - AUG 2021

- Accumulated 2 years of hands-on experience providing comprehensive technical support to end-users in a collegiate environment, addressing a wide range of issues including software installation, hardware troubleshooting, network connectivity, and account management.

TECHNICAL SKILLS

HTML5 Linux JavaScript CSS WordPress PHP WooCommerce